Resource Packet

Fostering Academic Success @ UConn

Updated January 2019
Dear UConn Students,

This guide is designed to familiarize you with different resources, departments, and programs to help you navigate your journey in college. This is not an exhausted list of services, but it provides you with a starting point. You should also visit [https://uconn.edu/](https://uconn.edu/) for specific contact information for many of the services listed here and the CT Department of Children and Families [http://www.portal.ct.gov/dcf](http://www.portal.ct.gov/dcf) for additional resources for foster youth.

We hope that this resource guide will be helpful and will assist you in succeeding at UConn.

Sincerely,

Fostering College Success @ UConn

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<th>Contact Information at UConn</th>
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<tr>
<td>Susana Ulloa &amp; Alex Katz</td>
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<td>Center for Academic Programs</td>
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<td>University of Connecticut</td>
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<tr>
<td>368 Fairfield Way, U-4170, Storrs, CT 06269</td>
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<td>860-486-3074 - 860-486-4024 (fax)</td>
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<tr>
<td><a href="mailto:Susana.ulloa@uconn.edu">Susana.ulloa@uconn.edu</a></td>
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<th>Contact Information at the Department of Children and Families (DCF)</th>
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<tr>
<td>Wendy Jackson and Maria Pastorelli</td>
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<td>Post-Secondary Education Consultants</td>
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<td>DCF Unified School District # 2</td>
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<tr>
<td>505 Hudson St, Hartford, CT 06106</td>
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Your Academic Advisor

Students are encouraged to meet with and communicate with their academic advisor on a regular basis and at least once a semester before registration. Advisors can provide students with information regarding courses, program requirements, registration procedures, and can refer students to other University resources and services.

To schedule an appointment with your academic advisor visit http://advapp.uconn.edu. For more information regarding whom your academic advisor is visit your Student Administration System at https://studentadmin.uconn.edu.

If coming into UConn undecided about a major:

   - **Academic Center for Exploratory Students (ACES)**

ACES is an advising program that helps students explore the opportunities UConn offers in order to help them choose a field of study and meet requirements before applying to a major. Each student is paired with an ACES advisor whose goal is to help the student identify educational interests and develop skills to be successful. For more information or to make an appointment visit https://aces.uconn.edu/.
First Year Programs, Learning Communities, and Academic Achievement Center

The First Year Programs, Learning Communities, and the Academic Achievement Center provides students personalized support and wide-ranging services to help students succeed academically. There are many programs, tutoring, mentoring, and courses available through FYP to enhance and assist students to meet their goals, learn in a fun and challenging environment, and to expand possibilities beyond the classroom. Students are encourage to visit the offices located in Rowe Second Floor or to visit https://fyp.uconn.edu/ for a list of staff that is readily available! (see page 7 of this guide for more information about the Academic Achievement Center).

Student Support Services and Center for Academic Programs

Students participating in the Student Support Services Program (SSS) at the Center for Academic Programs (CAP) should contact their assigned counselor https://cap.uconn.edu/sss/ SSS offers students with many services, including study abroad opportunities, and tutoring for specific courses.

For Students with Learning Disabilities:

Center for Students with Disabilities (CSD)

The Center for Students with Disabilities (CSD) helps provide information and resources to students with disabilities. Although students are encouraged to meet with their appropriate academic advisors, the CSD can assist in the academic advising process to suggest appropriate classroom accommodations. The CSD encourages students to stop by the Center in Wilbur Cross, Room 204 and talk with a staff member, either by coming in during walk-in hours or scheduling an appointment. For more information about the CSD visit https://csd.uconn.edu. For information regarding walk-in hours or scheduling an appointment visit https://csd.uconn.edu/scheduling-an-appointment/. For information regarding requesting accommodations visit https://csd.uconn.edu. To schedule an appointment with your academic advisor visit http://advapp.uconn.edu. For more information regarding whom your academic advisor is visit your Student Administration System at https://studentadmin.uconn.edu.

If interested in a major or have questions about general education and degree requirements within the College of Liberal Arts and Sciences:

College of Liberal Arts and Sciences (CLAS) Academic Services Center

The CLAS Academic Services Center provides advising and other academic services to students whom are in the College of Liberal Arts and Sciences. The Center also helps to answer any related questions students may have, whether they are in CLAS or in a different college and considering a CLAS major or minor. For more information or to make an appointment to speak to an advisor visit https://clasadvising.uconn.edu/. For a list of the 50 majors within the College of Liberal Arts and Sciences visit https://clas.uconn.edu/programs-of-study/.

If interested in a major or have questions about the School of Business:

School of Business Office of Undergraduate Advising
The Office of Undergraduate Advising in the School of Business supports students involved in, or interested in, the School of Business by providing advising for current students and summer orientation programs for new students. Students are welcome to visit or call in to the Open Advising Hours throughout the term with questions. More information about Open Advising Hours and the Office of Undergraduate Advising can be found at https://undergrad.business.uconn.edu. For a list of the majors within the School of Business visit https://undergrad.business.uconn.edu/majors/. For more information about the Center Development Office, Business Connections Learning Community, and the other related centers and outreach initiatives within the School of Business visit https://www.business.uconn.edu/about/campuses/storrs/.

If interested in a major or have questions about the Department of Human Development and Family Studies (HDFS):

   o  Human Development and Family Studies (HDFS) Student Services Center

The Human Development and Family Studies (HDFS) Student Services Center provides academic advising and course information to students to students involved in, or interested in, the HDFS program or HDFS major. Students in the HDFS program study the development and wellbeing of individuals and families across the lifespan, which includes examining various influences, such culture, physical health, and mental health. For more information about the HDFS major or minor visit https://familystudies.uconn.edu/undergraduate-program/. For more information about HDFS Student Services Center hours and location visit https://familystudies.uconn.edu/student-services-center/.

If interested in a major or have questions about the Neag School of Education:

   o  Neag School of Education Office of Academic Advising

The Neag School of Education Office of Academic Advising helps to provide information and support to students currently in, or interested in, the Neag School of Education. More specifically, advisors help students with degree progress, career options, and admission criteria, in addition to other questions or related issues that students may have. The advisors are available on a walk-in basis and by appointment. For more information about the Office of Academic Advising visit https://advising.education.uconn.edu/#. For more information about finding a Neag School Program by area of interest or by program type visit https://education.uconn.edu/find-a-program. To request more information about the Neag School of Education and its academic programs by joining the email list visit https://uconn.co1.qualtrics.com/jfe/form/SV_3W1rtei1FhCvNc9.

If interested in a major or have questions about the School of Nursing:

   o  School of Nursing

The School of Nursing Admission and Enrollment Services support staff and advisors provide students with information about the undergraduate, Certificate Entry into Nursing, Graduate and Post-Master's certificate programs offered in the School of Nursing. Students are encouraged to stop by or call if they have any questions. For more information about the School of Nursing visit https://nursing.uconn.edu/. For more information about Admission and Enrollment Services visit https://nursing.uconn.edu/about-the-school/admission-and-enrollment-services/.
If interested in a major or have questions about the **School of Pharmacy**:

- **School of Pharmacy**

  The School of Pharmacy aims to educate leaders in pharmacy and the pharmaceutical sciences by providing outstanding professional and graduate education, pioneering research in the pharmaceutical sciences, and committing to excellence in pharmacist-directed patient care. For questions about the School of Pharmacy visit [https://pharmacy.uconn.edu/person/philip-hritcko/](https://pharmacy.uconn.edu/person/philip-hritcko/) or contact Associate Dean Philip Hritcko at philip.hritcko@uconn.edu.

If interested in a major or have questions about the **College of Agriculture, Health, and Natural Resources (CAHNR)** or the **Ratcliff Hicks School of Agriculture (RHSA)**:

- **College of Agriculture, Health, and Natural Resources (CAHNR) and Ratcliff Hicks School of Agriculture (RHSA)**

  The College of Agriculture, Health, and Natural Resources provides advisors for students within the college and professional staff advisors for prospective students, undecided students, and students considering a change in major. For more information about advising visit [https://grow.uconn.edu/advising/](https://grow.uconn.edu/advising/)

If interested in a major or have questions about the **School of Engineering**:

- **School of Engineering**

  The School of Engineering provides advising for students with an engineering major once they begin their first semester. For student interested in majoring in engineering are encouraged to visit the School of Engineering website at [https://undergrad.engr.uconn.edu](https://undergrad.engr.uconn.edu) or contact the Undergraduate Programs office at engr-ugprograms@uconn.edu.

If interested in a major or have questions about the **School of Fine Arts**:

- **School of Fine Arts**

  The School of Fine Arts provides advising for students as soon as they enter the School. The faculty advisor can serve as a creative, academic, and professional mentor, advising the student on course selection, internships, and career opportunities. If students are interested in the School of Fine arts, they may be admitted to a second choice major. For more information visit [https://sfa.uconn.edu](https://sfa.uconn.edu)

**ACADEMIC ACHIEVEMENT CENTER**

The **Academic Achievement Center** assists students in attaining their academic and personal goals by providing a comprehensive, personalized array of programs, resources, and services which enhance skill development, effective decision-making, and personal transitions to and within the university setting. Students are asked to call or email to schedule an appointment with one of the professional staff. Student coaches are available on a walk-in basis, who can assist with developing academic skills.
Tailored to their personal styles. The Academic Achievement Center is located in John W. Rowe Center for Undergraduate Education (ROWE), Room 217. For more information about the Academic Achievement Center, including contact information, hours, and workshops, visit https://achieve.uconn.edu. For information about tutoring services, including those listed below, visit https://achieve.uconn.edu/tutoring-at-uconn.

**TUTORING**

For Academic Guidance:

- **UConn Connects**

  UConn Connects is through the Academic Achievement Center and provides students with a faculty, staff, or peer mentor whom will help to guide the student through the semester. The mentor will help the student go over course work and academic progress on a weekly basis, as well as provide information about other resources and workshops that are provided by the Academic Achievement Center. For more information and to sign-up visit https://achieve.uconn.edu/program-information.

For Reading and Writing:

- **Writing Center**

  The Writing Center provides tutors to help students at any stage in the writing process. Students can drop in or make an appointment for a 45 minute session with a Writing Tutor whom has a particular expertise in the students’ area of study. Students can bring course papers, lab reports, graduate school applications, and cover letters for which they need help coming with ideas, writing, or editing. The Writing Center also has several tutors who can help students for which English is a second language. For more information about what to expect, as well as hours and locations, visit https://writingcenter.uconn.edu/how-our-tutorials-work/.

For Math and Science:

- **Quantitative Learning Center (Q Center)**

  The Quantitative Learning Center (Q Center) is located in Homer Babbage Library and provides peer tutoring, review sessions, and learning tools to help students taking quantitative intensive (Q) courses. For peer tutoring, students can drop-in during tutoring hours on Sundays through Fridays. For more information about tutoring hours, review session dates, access to learning tools, and the Q Center in general visit https://qcenter.uconn.edu. For more information about which courses tutors are provided for visit https://qcenter.uconn.edu/what-courses-do-we-tutor.

For Foreign Languages:

- **Tutoring by the Department of Literatures, Cultures, and Languages**
The Department of Literatures, Cultures, and Languages offers foreign language tutoring by graduate students. The tutoring is available in Oak Hall and provides tutoring for Arabic, Chinese, Spanish, French, and German. For more information visit https://languages.uconn.edu/#.

For Engineering:

- **Engineering Tutoring Center**

  The Engineering Tutoring Center provides tutoring on a drop-in basis with no appointment necessary. The Center is located in the Engineering II building in room 325 and is open Sunday through Thursday 2:00pm-10:00pm. For more information and to view the courses for which tutors are specifically provided for visit http://undergrad.engr.uconn.edu/advising/tutoring/tutoring-program-overview/.

For Economics:

- **Economics Tutoring Center**

  The Economics Tutoring Center provides tutoring on a drop-in basis with no appointment necessary. The Center asks that students come prepared with specific questions or material in which they need clarification. The Center is located in OAK 312, but ask that students first check in at the front desk kiosk in OAK 309. For the open hours schedule and more information visit https://econ.uconn.edu/tutoring/.

For Second Language Support:

- **Language and Cultural Center**

  The Language and Cultural Center supports second language and culture for students. The Center is located in the Learning Commons on level one of Homer Babbidge Library on campus. For more information about the Language and Cultural Center visit http://lcenter.uconn.edu/.

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**CENTER FOR CAREER DEVELOPMENT**

The **Center for Career Development** supports all students at UConn by providing programs and experiences that can help them identify a course of study and participate in opportunities to prepare them for future careers. Advisors can help students develop important career-related skills, such as how to write a resume and cover letter, as well as how to approach job interviews.

Advisors in the Center for Career Development will help students start and develop a personalized career plan during their time at UConn, which aims to help organize career goals and develop a plan of action to achieve them. Even if a student is unsure about selecting a major or deciding on a career, the advisors will help students explore their options.

Once students develop a career plan and course of action, the Center also helps students prepare for their chosen careers by providing information on how to find and apply to internships, co-ops, research positions, and volunteer opportunities.
Once students graduate, the Center will help them carry out their plans for after graduation by providing information on how to apply to jobs, how to apply to graduate school, or how to engage in post-graduate service.

For more information about the Center for Career Development and to schedule a coaching appointment visit [https://career.uconn.edu/personalizedcareerplan/](https://career.uconn.edu/personalizedcareerplan/).

CAMPUS INVOLVEMENT

**PLEASE JOIN A NEWLY ESTABLISHED CLUB FOR FOSTER & INDEPENDENT STUDENTS @ UCONN**

CONTACT: ELIZABETH DUNN, PRESIDENT. EMAIL: ELIZABETH.A.DUNN@UCONN.EDU

STUDENT CULTURAL CENTERS AND ACTIVITIES

STUDENT CULTURAL CENTERS

- Women’s Center

The Women’s Center aims to educate, advocate, and provide support services for the achievement of women’s equity at the University and within the community at large. They also often focus on specific challenges many women face, such as those due to their race, ethnicity, socioeconomic class, sexual
identity, religion, age, and physical or mental ability. The Women’s Center is located in the Student Union, Room 421 and encourages students to stop by. For more information about the programs, events, services, and hours visit https://womenscenter.uconn.edu/.

- **Rainbow Center**

The Rainbow Center aims to serve UConn’s diverse community of gender identities, gender expressions, and romantic and sexual orientations by fostering resources, services, education, training, and advocacy. The Center provides a family-like environment with academic and social opportunities and encourages students to stop by their office in the Student Union, Room 403. For more information about the programs, events, services, location, and hours visit https://rainbowcenter.uconn.edu.

- **African American Cultural Center (AACC)**

The African American Cultural Center (AACC) supports African American students in all aspects of campus life, including serving as a liaison to academic support departments and providing direction for finding campus resources. The AACC also is committed to promoting cultural preservation, leadership development, academic excellence, and intercultural communication by providing a variety of programs and activities. The AACC is located in the Student Union, Room 407 and encourages students to stop by. For more information about the programs, events, services, and hours visit https://aacc.uconn.edu/

- **Asian American Cultural Center (AsACC)**

The Asian American Cultural Center (AsACC) provides resources, education, services, and outreach to the Asian American community both on and off campus. The Center assists students in exploring and defining their cultural identity, as well as provides a supportive environment for students that encourages academic excellence, personal development, community engagement, and professional leadership. The AsACC is located in the Student Union, Room 432 and encourages students to stop by. For more information about the programs, events, services, and hours visit https://asacc.uconn.edu.

- **Puerto Rican/Latin American Cultural Center (PRLACC)**

The Puerto Rican/Latin American Cultural Center (PRLACC) helps promote awareness, understanding, and appreciation of the richness and diversity of Latinos and Latin American cultures both on and off campus. The PRLACC provides students with services and leadership opportunities, as well as new connections. The PRLACC also provides multiple programs, such as the METAS Peer Mentoring Program, Latinx Student Leadership Council, Latin Fest, and many others. The PRLACC is located in the Student Union, Room 438 and encourages students to stop by. For more information about the programs, events, services, and hours visit https://latinx.uconn.edu.

**STUDENT ACTIVITIES & RECREATION**

- **Activities and Recreation**

On UConn’s campus, there are various student clubs and activities to provide students with opportunities to get involved. The opportunities include those related to academics and education,
community service, culture, hobbies and special interest, leadership, media, performing arts, political activism and advocacy, and sports and competition. Religious communities, greek life, and student government are also available for students. For more information about the available opportunities and how to get involved visit [https://uconn.edu/campus-life/activities](https://uconn.edu/campus-life/activities).

- **Student Activities**

  **Student Activities** engages students in community involvement and leadership opportunities. For more information about the programs and services students can get involved in visit [https://studentactivities.uconn.edu](https://studentactivities.uconn.edu).

- **Student Fitness Center**

  The Student Fitness Center is a full gym that is available for all students and is located on the ground floor of the Administrative Services Building. For hours and more information visit [https://health.uconn.edu/student-affairs/health-wellness/student-fitness-center](https://health.uconn.edu/student-affairs/health-wellness/student-fitness-center).

### EMPLOYMENT

**The Office of Student Financial Aid Services** – Student Employment provides information for students interested in finding a job on or near campus. Students can apply for work-study positions or student labor positions. More information about work-study versus student labor position differences can be found at [https://studentjobs.uconn.edu](https://studentjobs.uconn.edu) and [https://studentjobs.uconn.edu/faqs](https://studentjobs.uconn.edu/faqs). For more information and to look for job openings visit [https://uconn.studentemployment.ngwebsolutions.com/Cmx_Content.aspx?cpId=4](https://uconn.studentemployment.ngwebsolutions.com/Cmx_Content.aspx?cpId=4).

### FINANCIAL SERVICES

The Office of Student Financial Aid Services helps students apply for, manage, and receive financial aid. Most of the information regarding students’ financial aid can be found by logging into the Student Administration System at [https://studentadmin.uconn.edu](https://studentadmin.uconn.edu) and accessing the resources under “Financial Aid” and “Finances.” Under “Finances,” students are able to view and pay their fee bill, pay their room reservation fee, view their 1098-T, and more. If student have questions, they are encouraged to contact the UITS Help Desk at 860-486-4357 or helpcenter@uconn.edu or click on the Student Help Link on the top tool bar in the Student Administration System. For more information about the Office of Student Financial Aid Services visit [https://financialaid.uconn.edu](https://financialaid.uconn.edu).
For more information specific for students who have been adopted or in foster care visit the Connecticut State Department for Children and Families at www.portal.ct.gov/DCF/CTFosterAdopt/Home. For information specific to students who have been adopted visit www.portal.ct.gov/DCF/CTFosterAdopt/Adoption#CAPSEA for information regarding college assistance. This information will be updated once more information is available.

HEALTH

PHYSICAL AND PSYCHOLOGICAL SERVICES

- **Student Health Services**

  Student Health Services provides high quality, cost-effective Primary Care, Health Promotion, and Education Outreach for students. They provide a range of services, including primary medical care, STD testing, nutrition services, pharmacy, a sexual assault response team, and many more. In regard to billing, many of the charges are reimbursable by the University-sponsored plan or other private insurance plans. If you are covered by the university sponsored student health insurance plan, most services performed are covered at 100% with no copayment. Student Health Services is located on Glenbrook Road, next to the Chemistry Building. An Advice Nurse is also able to be called at 860-486-4700. For more information about services and hours visit https://shs.uconn.edu/hours/. For more information about billing visit https://shs.uconn.edu/billing/, call 860-486-0745, or email SHS-Business Office@uconn.edu.

- **Counseling & Mental Health Services**

  Counseling and Mental Health Services helps provide students with clinical services to promote emotional, relational, and academic potential of all students. The wide range of services provide high quality care in a safe, confidential, and non-judgmental atmosphere. The clinical services include individual therapy, group counseling, psychiatric services, alcohol and other drug services, and consultation. For more information, including how to get started, visit https://counseling.uconn.edu/. Also, for information regarding immediate help, scheduling an appointment, recommended self-help, location and hours visit https://counseling.uconn.edu/.

- **Women’s Clinic – Student Health Services**

  The Women’s Clinic is a service within Student Health Services. The service is provided by registered nurses, nurse practitioners, and a female physician who has undergone special training in women’s health care. Medical and gynecological physician consultants are also available. The services the Women’s Clinic provides includes routine exams, prescriptions for contraception such as birth control pills, Plan B, treatment of infections or STDs, pregnancy testing and options, and much more. Advice nurses are also available to answer questions at 860-486-3427. The Women’s Clinic is located at Student Health Services, which on Glenbrook Road, next to the Chemistry Building. For more information about services and hours visit https://shs.uconn.edu/.
Wellness & Prevention Services

Wellness and Prevention Services provides information about healthy decisions and behaviors in the area of alcohol and other drugs, sexual health, stress management, and other areas of wellness. For more information about Wellness and Prevention Services visit https://wellness.uconn.edu. For information about Health Education, including resources, programs, and events, visit https://healthed.uconn.edu/programs-offered/. For more information about the Alcohol and Other Drug Education Office visit https://aod.uconn.edu. For more information about the UConn Recovery Community visit https://urc.uconn.edu. For information about other Key Programs visit https://wellness.uconn.edu/key-programs/.

Sexual Assault, Sexual Violence, and Resources

For resources regarding sexual assault and sexual violence visit https://healthed.uconn.edu/sexual-assault-sexual-violence-and-resources-2/. The provided resources include on-campus and off-campus resources, including the UConn Women’s Center, Statewide Domestic Violence Hotline, and CT Sexual Assault Crisis Services. Counseling and Mental Health Services also provides multiple related resources for students that can be found at https://counseling.uconn.edu/.

Student Care Team

The Student Care Team evaluates behaviors by students that are perceived to be threatening, harming or disruptive to the students themselves, others, or both and coordinates an appropriate response. The Student Care Team reminds students that they do not respond directly to emergencies and 911 should be called if emergency services are needed. If students have a concern about someone else, they are advised to contact the Student Care Team by making an online referral. For a list of situations when it is appropriate to make a referral or for more information visit https://studentcareteam.uconn.edu/.

Who to Contact about Discrimination, Harassment, Active Threats, Sexual Assault, Disability Accommodations, Violations of University Conduct Rules, or the Hiring and Search Process


HOUSING

The One Summer program manages all housing needs for any student or guest that arrives to campus during the summer. They collaborate with university partners such as University Events and Conferences Services (UECS), Dining Services, Nathan Hall Inn, Athletics, Summer Programs, and faculty. For more information about the One Summer program visit https://reslife.uconn.edu/one-summer/.
For more information about summer housing specifically for students whom have been adopted or in foster care visit [www.portal.ct.gov/DCF](http://www.portal.ct.gov/DCF). This information will be updated once more information is available.

LEGAL SERVICES


TRANSPORTATION
UConn provides on-campus and off-campus transportation for students. Off-campus transportation includes the UConn Health Shuttle, Bradley Airport Shuttle, Hartford Union Station Shuttle, New London Ferry Shuttle, and Shuttle Bus Charters. Additionally, the U-Pass allows students to ride buses and trains in Connecticut with just the U-Pass and your UConn student ID. Alternative transportation, such as ZipCars and Amtrak trains, is also available. For information regarding the transportation services on campus visit https://transpo.uconn.edu. For the Live Bus Tracker visit www.uconnshuttle.com, which can also be downloaded as the Ride Systems app on your phone. Participating U-Pass Transit Services can be found at https://transpo.uconn.edu/u-pass-ct/ and to order your U-Pass visit www.web2.uconn.edu/parking/hfdstudentparking/.
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